



MEMORANDUM

TO: Valued Medicaid Providers

FROM: El Paso Health

DATE: May 2, 2022

RE: Texas Health Steps Recipient Reminder Letters for Telemedicine Medical Check Ups

In response to the novel coronavirus (COVID-19) pandemic, Medicaid currently allows telemedicine medical Texas Health Steps (THSteps) checkups for children older than 24 months of age, through the end of the Public Health Emergency (PHE). Children who receive remote delivery of a Texas Health Steps medical checkup are required to return to the provider for an in-person, follow-up visit within six months to receive any remaining checkup components that were not possible via remote delivery, such as the unclothed physical examination, immunizations and sensory screenings.

As a way to support families and ensure children receive a complete medical checkup, MAXIMUS, the state's Texas Health Steps outreach contractor, will send reminder letters through the end of the Public Health Emergency (PHE) to families with children who had their checkup by telemedicine and are due to receive an in-person follow-up visit for completion of the outstanding components of the THSteps medical checkup.

Resources: Texas Health Steps Telemedicine Guidance for Providers: Answers to Common Questions

<https://hhs.texas.gov/sites/default/files/documents/services/health/coronavirus-covid-19/thsteps-telemedicine-guidance-providers.pdf>

If you have questions regarding this correspondence please contact our Provider Relations Department for assistance at 915-532-3778 or toll free at 1-877-532-3778.